

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



United States
Lincoln Client Relationship Center
1-800-521-4140
(TDD for the hearing impaired: 1-800-232-5952)
owner.lincoln.com

Canada
Lincoln Client Relationship Centre
1-800-387-9333
(TDD for the hearing impaired: 1-888-658-6805)
lincolncanada.com

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and functionality of any vehicle specification at any time. Your Lincoln dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



August 2020
First Printing
Litho in USA
MJJ 19G217 AA



2021 CORSAIR

Quick Reference Guide



U.S. Roadside Assistance

We're here to help you out no matter where, no matter when.

Call 24/7 when you need assistance.

1-800-521-4140

- Locked out
- Drained battery
- Flat tire
- Out of gas



Canada Roadside Assistance

We're here to help you out no matter where, no matter when.

1-800-387-9333 or download the [Sykes4Lincoln App](#)

- Towing
- Flat tire service
- Battery boosting
- Lock-out service
- Fuel (up to 10 litres)
- Other roadside services



WARRANTY INFORMATION:

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.lincoln.com. (United States)

For Canada, visit lincolncanada.com/warranty.

FOR LIMO/LIVERY/HEARSE VEHICLES:

View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)

U.S. Lincoln Concierge

The Lincoln Concierge is your connection to all things Lincoln.

Empowered to handle your calls from beginning to end.

1-800-521-4140

- Provides owner benefit details
- Talks through features



Canada Roadside Assistance

Owner's Name

Vehicle Identification Number

See Warranty Guide for complete details.

Download the Sykes4Lincoln Roadside Assistance App for access to your roadside assistance services.



For future quick reference, complete the Roadside Assistance Identification Card and place it in your wallet.

UNITED STATES



Lincoln Way App

CANADA



Sykes4Lincoln Roadside App

The Lincoln Way App and the Sykes4Lincoln Roadside App are available via the Apple App Store[®] or Google Play[™].

The Lincoln Way*

Our unique range of services is designed to make your Lincoln ownership effortless.

Lincoln Way™ App & Lincoln Connect™

Download the Lincoln Way app¹ to your mobile device and activate the Lincoln Connect to enjoy Lincoln services and features including:

- ▶ Complimentary start/stop, lock/unlock and scheduled starts²
- ▶ Access to your vehicle health information
- ▶ Manage your Lincoln Access Reward points

Lincoln Pickup & Delivery

Schedule your Pickup & Delivery appointment through the Lincoln Way app¹ or by phone, and we'll do the rest. We'll pick up your vehicle and leave you a complimentary Lincoln loaner³ during your appointment, so you never lose a second of your personal time. Your Lincoln will be delivered back to you washed and ready for your next journey when service is finished.^{3,4}

Lincoln Concierge

Lincoln Concierge is your 24/7 personal connection for the latest information about Lincoln vehicles, services and ownership benefits. Simply choose how you'd like to connect and a highly trained Lincoln Concierge team member will help you explore Lincoln in the way that suits you best.

You can reach us any time of day or night.

- ▶ Call **800-521-4140**.
- ▶ Chat online at lincoln.com
- ▶ Through the Lincoln Way App¹

Roadside Assistance for Life**

We've got you covered 24/7 – no matter where, no matter when. Whether you're locked out of your Lincoln, have a flat tire, drained battery or simply ran out of gas, give us a call or use the Lincoln Way App.

Dedicated Support:

owner.lincoln.com
or the **Glove Box in the Lincoln Way app**

- ▶ How-to and informational videos.
- ▶ Warranty and maintenance information.
- ▶ Make your payment or schedule service online.
- ▶ Shop for accessories.

Join us in Conversation



* Canadian Roadside coverage and benefits may differ from the United States coverage. Canadian clients should refer to the Lincoln Roadside Assistance section of the Warranty Guide, call 1-800-387-9333 or visit the website at lincolncanada.com for more details.

¹ Available via a download and compatible with select smartphone platforms. Message and data rates may apply.

² Lincoln Connect (standard on select vehicles), and complementary connected service are required for remote features (see Lincoln Way terms for details). Connected services and features depend on compatible AT&T network availability. Evolving technology/cellular networks/vehicle capability may limit functionality and prevent the operation of connected features. Connected services excludes Wi-Fi hotspot.

³ Lincoln Pickup & Delivery is valid for owners of 2017 or newer model-year Lincoln vehicles. Service available for retail and warranty repairs. Mileage limitations may apply. Lincoln reserves the right to change the program at any time without obligation.

⁴ See dealer for details.

**Roadside assistance for life is only available for model-year 2013 and newer for the original owner.



Our caring agents are empowered to handle your call and concerns from beginning to end.

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owner.lincoln.com



lincolncanada.com



Lincoln Way App

LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate QR code with your smartphone (make sure you install a scanner app) and you can access even more information about your vehicle.



Instrument Panel

1 Lighting Control

Press the toggle switch upward or downward to make a selection. An indicator illuminates next to the active selection.

-  Autolamps
-  Headlamps on
-  Parking lamps, instrument panel lamps, license plate lamps and rear lamps
-  Lamps off

Note: The lighting control defaults to autolamps each time you switch your vehicle on.

2 Adaptive Cruise Control*

Adaptive Cruise Control adjusts your speed to maintain a set distance between your vehicle and the vehicle in front of you in the same lane.

-  Press to switch cruise control on or off.
-  Press to select from one of four gap settings.

Once you switch the system on, the control icons display. These controls are pressed from behind the steering wheel.

SET+ or SET- Press either button to set the current speed.

CANCEL Press to cancel cruise control.

RESUME Press button to return to the set speed and gap setting.



Press to switch on Adaptive Cruise Control with Lane Centering*. This system helps keep your vehicle in the center of the lane. The system will only activate when you have both hands on the wheel and the system detects both lane markings.

The system can also bring your vehicle to a complete stop and may resume going forward in stop-and-go traffic.

Intelligent adaptive cruise control* allows you to set the vehicle speed to the speed limit detected by the speed sign recognition system. Refer to the **Adaptive Cruise Control** chapter in your **Owner's Manual** for safety information, more details and limitations.

3 Service Engine Soon Light

Illuminates briefly when you switch the ignition on. If it remains on or blinks after you start the engine, the On-Board Diagnostics (OBD-II) system has detected a problem. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

4 Voice Control

 Press to access voice recognition.

5 Media Controls

-  Press up to increase volume level.
-  Press down to decrease volume levels.
-  Press to the right or left to access the previous or next media selection.

6 Steering Wheel Information Display Controls

-  Press to the left to scroll through available audio modes.
-  Press to the right to access phone mode or to answer a phone call when a phone is paired.
-  Press up to enter the navigation submenu.

 Press down to enter the settings submenu.

 Press the folder button to scroll through information on demand display screens.

7 Steering Wheel Menu Controls

These controls are only visible when you are inside the feature menus:

 Press to exit the submenu.

 Press to the left to exit a submenu.

OK Press to the right to choose and confirm settings or messages.

You can also use the steering wheel buttons to control the Head Up Display* and information display options. Use the toggle control and the **OK** button to select and confirm options for SYNC 3.





Instrument Panel

8 Wiper Operation

Adjust the wiper lever and its controls to operate the front and rear wipers.

- ▶ Single wipe: Pull the lever down.
- ▶ Intermittent wipe: Raise the lever upward to position 1 and then rotate the control:
 - Upward for short wipe intervals.
 - Downward for long wipe intervals.
- ▶ Normal wipe: Raise the lever upward to position 2.
- ▶ High-speed wipe: Raise the lever to position 3, its highest position.

Speed Dependent Wipers

When your vehicle speed increases, the interval between wipes decreases.

Rear Window Wiper and Washer

To operate the wiper, press the rocker switch on the end of the lever to change between off, intermittent and low speed. Depending on your vehicle, when you switch on the front wipers and move the gearshift lever to reverse (R), the rear intermittent wipe may turn on. To use the rear washer, push the wiper lever away from you. When you release the lever, the rear wiper operates for a short time.

Autowipers*

The autowiper system turns the wipers on only when moisture is present on the windshield. Use the rotary control to adjust the sensitivity of the autowipers. A low sensitivity means the wipers turn on when the system detects a large amount of moisture on the windshield. A high sensitivity means the wipers turn on when the rain sensor detects a small amount of moisture on the windshield. Autowipers default to on and remain on until you switch them off in the information display.

Note: Make sure that you switch this feature off before entering a car wash. The feature is switched on/off using the touchscreen.

Windshield Wiper De-icer*

When you switch the heated rear window on, the windshield wiper de-icer automatically turns on.

9 Keyless Starting

You can start your vehicle by pressing the **START STOP** button while fully pressing down on the brake pedal. Press the button again, without applying the brake, to switch the engine off. If you leave your vehicle idling for an extended period of time, the engine shuts down automatically. Before this happens, a message appears in the information display, allowing you time to override the shutdown feature. If you try to leave the vehicle when it is still on, a tone will sound.

Note: A valid key or Phone as a Key must be inside the vehicle for the ignition to start.

*if equipped

10 Active Park Assist* and Parking Aids*

Press this button to access the parking assist features. See page 19 for more information.

11 Auto Hold, Auto-Start-Stop and Traction Control

Press to access the driver assistance technology features on the touchscreen. From the touchscreen, you can select Auto Hold, Auto-Start-Stop and Traction Control. More information about these features can be found on page 17.

12 360 Degree Camera*

This button allows you to toggle through different camera views. The front and rear cameras have multiple screens that include Normal View with 360, Normal View and Split View. When in park (P), neutral (N) or drive (D), only the front images display when you press the button. When in reverse (R), only the rear images display when you press the button.

Note: The 360 degree camera system turns off when your vehicle is in motion at a low speed, except when in reverse (R).

Rear View Camera

The Rear View Camera system provides a video image of the area behind the vehicle.

The image appears when your vehicle is in reverse (R) and uses a variety of guidelines to alert you of your proximity to objects.

For more information about the Rear View Camera, please see the **Parking Aids** chapter of your **Owner's Manual**.

Note: If mud, water or debris obstructs the camera's view, clean the lens with a soft, lint-free cloth and non-abrasive cleaner.

13 Hazard Warning Flashers

14 Automatic Transmission

Putting your vehicle in or out of gear:

1. Fully press down the brake pedal.
2. Press the desired gear on the transmission selector.
3. When you are finished driving, come to a complete stop.
4. Press the park (P) button on the transmission selector.

Note: Always put your vehicle in Stay in Neutral mode when entering an automatic car wash.

Failure to do this could result in vehicle damage not covered by warranty.

15 Climate Controlled Seats*

For heated front seats, press  repeatedly to cycle through the various heat modes and off.

For ventilated front seats, press  repeatedly to cycle through the various cooling modes and off.

Note: The ventilated seats function only when the engine is running.

Commonly Used Voice Commands

Press the voice control button  on your steering wheel and then say:

General

- ▶ Cancel
- ▶ Help
- ▶ Main Menu
- ▶ List of Commands

Audio

- ▶ Radio
- ▶ AM <frequency number>
- ▶ FM <frequency number>
- ▶ **Bluetooth** Stereo
- ▶ USB

Navigation ²

- ▶ Find an Address
- ▶ Find a Place
- ▶ Drive Home
- ▶ Drive to Work
- ▶ Show Previous Destinations
- ▶ Cancel Route
- ▶ Show Route
- ▶ Repeat Instruction
- ▶ Show Map

Phone

- ▶ Pair Phone
- ▶ Call <contact name>
- ▶ Call <contact name> at <location>
- ▶ Dial <number>

SiriusXM Traffic and Travel Link ^{1,2}

- ▶ Show Traffic
- ▶ Show Weather Map
- ▶ Show Fuel Prices
- ▶ Show 5-Day Forecast

Apps

- ▶ Mobile Applications
- ▶ List Applications
- ▶ Find Applications
- ▶ <Application Name> Help

¹ SiriusXM may not be available in all markets. Activation and a subscription are required.
² if equipped



SYNC 3 allows you to interact with a variety of features using the touchscreen and voice commands. The system provides easy use of the system elements like audio, phone, mobile apps and settings.

Using the Touchscreen

Use the touchscreen to navigate the SYNC 3 features. The status bar on the top of the screen contains the home button, clock, outside temperature and status bar icons that inform you about the system. The feature bar allows you to select system features like audio and settings. For your safety, some features are speed-dependent. Their use is limited to when your vehicle speed is less than 3 mph (5 km/h).

Updating Your System

System updates are available through the local Lincoln website using a USB or by connecting your vehicle to a Wi-Fi network connection. With a network connection, you can have your SYNC 3 system update automatically as well. Please see the **SYNC 3** chapter of your **Owner's Manual** for more information on updating your system.

Using Voice Recognition

Using voice commands allows you to keep your hands on the wheel and focus on what is in front of you. To activate the SYNC 3 voice commands, press the voice button  on the steering wheel and wait for the prompt.

- ▶ Press the  button during any system voice prompt to interrupt the prompt and begin your voice command.
- ▶ To adjust the volume of the system voice prompts, turn the volume control when a voice prompt is playing.
- ▶ To use Siri on your iOS device, press and hold the voice control button on the steering wheel.

You can find the available voice commands in the **SYNC 3** chapter of your **Owner's Manual** or in the **Commonly Used Voice Commands** in this guide.

Some services may not be available in your area. For additional support, refer to the **SYNC 3** chapter of your **Owner's Manual**, visit the website or call the toll-free number.

For **U.S. customers**: Visit owner.lincoln.com or call **1-800-521-4140**.

For **Canadian customers**: Visit syncmyride.ca or syncmaroute.ca or call **1-800-387-9333**.

Pairing Your Phone for the First Time

Switch on **Bluetooth** on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.
3. A prompt alerts you to search for your vehicle on your phone.
4. Select your vehicle on your phone.
5. Confirm that the number appearing on your phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

To pair subsequent phones, please see the **SYNC 3** chapter in your **Owner's Manual**.



Using Your Connected Phone

To make calls, select from your contacts, recent calls or dial the number on the phone keypad. From the phone menu, you can also adjust phone settings, change devices or mute your phone. The do not disturb mode rejects all incoming calls and switches off ring tones and alerts.

Apple CarPlay and Android Auto

To use Apple CarPlay and Android Auto, connect your device to a USB port and follow the instructions on the touchscreen.

Certain SYNC 3 features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the settings menu. You can switch Apple CarPlay or Android Auto off through the settings menu. See the **SYNC 3** chapter of your **Owner's Manual** for more information.

Apps

The system allows you to interact with select mobile apps while keeping your eyes on the road. Voice commands, your steering wheel buttons or a quick tap on your touchscreen give you advanced control of compatible mobile apps. You can also stream your favorite music or podcasts, share your time of arrival with friends and keep connected safely. For more information on connecting apps to your system, please see the **SYNC 3** chapter of your **Owner's Manual**.

Audio

You can select from a variety of entertainment options, including AM/FM radio, USB, **Bluetooth** Stereo and Apps.

Presets

To set a new preset, tune to the station and then press and hold one of the preset buttons. The audio mutes briefly while the system saves the station and then returns. To access additional presets, swipe left.



Navigation

You can set your destination using the text entry or map screen. Using text entry, you can search by entering all or part of the destination, such as the address, intersection or city. Using the map screen, you can select a location on the map, then select **Start** to begin the route guidance.

You can adjust the map to display in two-dimensional or three-dimensional mode. You can also zoom in or out on the map by using a pinching gesture. During route guidance, you will see a turn indicator, points of interest on the map, your current road and an option to mute  the guidance prompts. You can press the button in the top right-hand corner of the main map to display estimated time of arrival, remaining travel time or distance to your destination.



Settings

Under the Settings menu, you can access and adjust the settings for many of the system features. Once you select a tile, press the  to view an explanation of the feature or setting.

As you approach or leave your vehicle, areas of your vehicle automatically adjust, including the following personalization features:

Welcome Lighting

The Lincoln welcome mat projection lights are on the bottom of the exterior mirror housings. They project an image onto the ground a short distance from your vehicle when welcome lighting or lighted entry turns on.



Auto-Folding Exterior Mirrors

Exterior mirrors automatically fold toward the glass when you place the transmission into park (P), switch off the ignition, exit and lock the driver door. Auto-folding mirrors unfold and return to their original positions automatically after you unlock your vehicle and then open and close the driver door.

You can fold the mirrors on demand by pressing the power-folding mirror control on the door. The control illuminates and the mirrors fold in toward the glass. Press the control again to unfold the mirrors. The control light turns off.

Illuminated Entry

The interior lamps and some exterior lamps illuminate when you unlock the doors with the remote control.

Easy Entry and Exit

Moves the driver seat rearward up to 2 inches (5 cm). Additionally, the power tilt and telescoping steering wheel moves to the full up position when the transmission is in park (P) and you switch off the keyless start ignition. The driver seat and steering column return to their previous positions when you push the keyless start ignition button. You can switch this feature on or off through the touchscreen.

Connected Vehicle

A connected vehicle has technology that allows your vehicle to connect to a mobile network and to access a range of features. When used in conjunction with the Lincoln Connect App, this technology could allow you to monitor and control your vehicle further, for example checking the tire pressures, the fuel level and the vehicle location.

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy refer to your local Lincoln website.

1. Memory Function

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors and steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions. Press and hold the desired preset button until you hear a single tone. You can now use these controls to recall the set memory positions. You can also program your memory seat to your key fob. That way, when you unlock your door with the key fob, your memory features automatically move into your saved positions. You can link additional features to your memory preset by creating a personal profile. Page 22 provides more information on this feature. See the **Seats** chapter in your **Owner's Manual** for more details.

2. Lumbar Support

Press this button to access the lumbar menu on the touchscreen.

Multi-Contour Front Seats with Active Motion*

Using the touchscreen, you can switch on and off the massage system.

3. Seat Recline

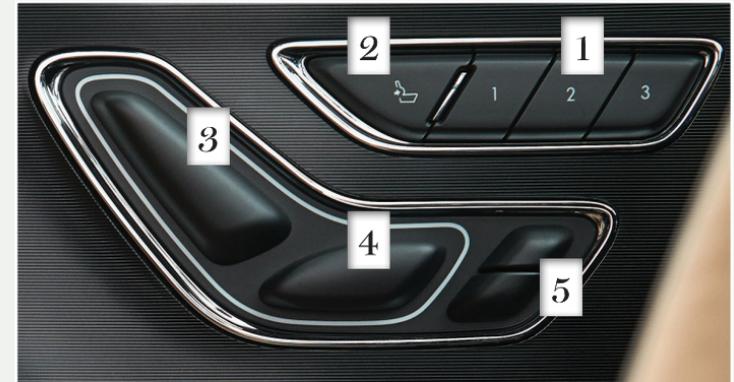
Press this button to move the entire seatback forward or backward.

4. Power Front Seats

Using these controls, you can adjust seat height and move the seat forward and backward.

5. Seat Cushion Length Adjustment

Press the top of the control to adjust the left side of the cushion and the bottom of the control to adjust the right side of the cushion.



*if equipped

Tilting Head Restraints*

The front head restraints tilt for extra comfort. To tilt the head restraint, do the following:

1. Adjust the seatback to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the desired position. After the head restraint reaches the forward-most tilt position, pivoting it forward again releases it to the rearward, untilted position.

Heated Rear Seats*

The rear heated seat controls are on the rear of the center console. To use them, press the heated seat button to cycle through the various heat settings and off. Warmer settings are indicated by more lights. The rear heated seats operate only when the engine is running.

Power Folding Second Row Bench Seat

 L Folds the left-hand rear seat backrest.

 R Folds the right-hand rear seat backrest.



Moving the Rear Seats Backward and Forward

You can slide the seat backward and forward by pulling up on the lever underneath the rear seat.

Intelligent Access Remote Entry Icons

-  Press once to lock all doors. Press again within three seconds to confirm that you locked all doors.
-  Press once to unlock the driver door. Press again within three seconds to unlock all doors.
-  Press to activate the panic alarm. Press again or switch the ignition on to deactivate.
-  Press twice within three seconds to open the liftgate.
-  **Car finder:** Press twice within three seconds to locate your vehicle. A tone sounds and the direction indicators flash.

Note: The intelligent access transmitter also contains a mechanical key blade that you can use to unlock the driver door, if necessary.

Intelligent Access

You can unlock and lock the vehicle without taking the key out of your pocket or purse when your intelligent access key is within 3 feet (1 meter) of your vehicle.

To unlock, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle, being careful not to touch the lock sensor at the same time or pull the door handle too quickly.

To lock, touch the door handle lock sensor on the door for approximately one second, being careful not to touch the unlock sensor on the back of the door handle at the same time.

Ambient Lighting*



To access and adjust:

1. Press the **Settings** icon, then **Ambient Lighting** on the touchscreen.
2. Touch the desired color.
3. Drag the color up or down to increase or decrease the intensity.

To switch ambient lighting off, press the active color once or drag the active color all the way down to zero intensity.

Power Adjustable Steering Column*

Use the control on the side of the steering column to adjust the position.

Heated Steering Wheel*

The heated steering wheel button is on the climate controls. Press the button to switch the heated steering wheel on and off.

Dual Automatic Temperature Control

Press and release the **AUTO** button to switch on automatic operation. Repeatedly press the **AUTO** button to adjust auto mode. The system adjusts the blower motor speed, air distribution, air conditioning operation and outside or recirculated air to reach and maintain the temperature you have set. Adjust the blower motor control to turn auto mode off.

Moonroof*



The moonroof controls are on the overhead console and have a one-touch open and close feature. To stop the movement during one-touch operation, press the control a second time.

-  Press and release to open the moonroof.
-  **VENT**
 Press and release to vent or close the moonroof.
-  Press and release to open the sunshade. The sunshade opens automatically with the moonroof. You can also open the sunshade with the moonroof closed.
-  Press and release to close the sunshade.

Remote Start

Remote start allows you to start the engine from outside your vehicle. To start, press  and then press  twice within three seconds. Before driving your vehicle, you must press the push button ignition switch on the instrument panel while applying the brake pedal. You can also turn your vehicle off from outside after a remote start by pressing  once. If your vehicle is equipped with remote feedback, an LED on the key provides status feedback of remote start or stop commands. A solid green light means the remote start or extension was successful, while a blinking red light means the remote start or stop has failed. A solid red light means that the remote stop was successful and the engine is off. When the system is waiting for a status update from the vehicle, you will see a blinking green light.

Phone as a Key*

You can set up your phone as an intelligent access key allowing you to lock, unlock, start and drive your vehicle using the Lincoln Way App. Visit your device's app store or our website for more information.

To use the Backup Start Passcode feature, Phone as a Key must be active and enabled on at least one phone.

If you are unable to start your vehicle, do the following:

1. Fully press the brake pedal and press the push button ignition switch. A No Key Detected message appears in the instrument cluster.
2. The display screen shows the Backup Start Passcode entry screen.
3. Enter the backup password and select **Enter** within 30 seconds.
4. A message appears in the display screen to start your vehicle.
5. Fully depress the brake pedal and press the push button ignition within 20 seconds to start the engine.

Power Liftgate

Your liftgate has an automatic open and close feature. To open remotely, press  twice on your remote control within three seconds. You can also operate the liftgate by pressing the  button on the instrument panel. To close the liftgate, press and release the liftgate control button on the liftgate.

Hands-free Liftgate Operation*

1. Make sure you have your intelligent access key within 3 feet (1 meter) of the liftgate.
2. Move your foot under and back from the rear bumper, similar to a kicking (front-to-back) motion.

Do not move your foot sideways or the sensors may not detect the motion. If your vehicle has a trailer hitch, kick your foot between the trailer hitch and the exhaust system. Do not kick under the trailer hitch.



Press the  button on the instrument panel to access the Auto Hold, Auto-Start-Stop and Traction Control settings menu.

Additional feature menus can be accessed by pressing the **Additional Settings** button.

Auto Hold

Auto Hold can assist you while stopping at traffic lights or while in traffic jams by holding the brakes when you stop the vehicle. When the system is on and actively holding the vehicle, **AUTO HOLD** displays in the Instrument cluster. When you press the accelerator pedal, Auto Hold automatically releases the brakes. In certain situations, Auto Hold may apply the electric parking brake and illuminate the brake warning lamp in the instrument cluster. Press the  button on the instrument panel to access the Auto Hold feature on the touchscreen. Switch Auto Hold off if you are towing a trailer or having the vehicle towed. See the **Brakes** chapter of your **Owner's Manual** for more details.



Auto-Start-Stop

The system automatically turns off the engine when you stop your vehicle to help reduce fuel consumption. The engine restarts automatically when you release the brake pedal.

The system turns on automatically each time you start your vehicle. Press the  button on the instrument panel to access the Auto-Start-Stop feature on the touchscreen. Use the touchscreen to deactivate the feature. Deactivating the feature lasts only 1 key cycle. Use the touchscreen to restore Auto-Start-Stop function.

Stability Control and Traction Control with Roll Stability Control™ (RSC™)

Automatically turns on when you start your engine and helps you keep control of your vehicle when on a slippery surface. You can switch the Traction Control system on or off using the  button in the instrument panel. You cannot switch the stability control and roll stability control systems off, but when you shift into reverse, these systems deactivate. The electronic stability control portion of the system helps avoid skids and lateral slides. Roll stability control helps avoid a vehicle rollover. The traction control system helps avoid drive wheel spin and loss of traction. See the **Stability Control** chapter in your **Owner's Manual** for details.

Electric Parking Brake

The electric parking brake switch replaces the conventional hand brake. The switch is on the center console. To apply the electric parking brake, pull the switch up. The brake system warning lamp flashes for approximately 2 seconds, and then illuminates to confirm that you applied the parking brake. To release the electric parking brake manually, switch the ignition on, press the brake pedal and then press the switch down. The brake system warning lamp turns off. Your vehicle automatically releases the parking brake when the driver door is closed, the accelerator pedal is pressed and no faults are detected in the parking brake system.

Note: If the electric parking brake warning lamp stays on, then the electric parking brake did not automatically release. You must release the electric parking brake using the switch.

Driver Alert

The system automatically monitors your driving behavior using various inputs, including the front camera sensor. If the system detects that driver alertness is below a certain threshold, the system alerts you using a tone and a message in the information display. The warning system works in two stages. At first, the system issues a temporary warning that you need to take a rest. This message will only appear for a short time. If the system detects further reduced driver alertness, the system issues another warning that remains in the information display for a longer time. Press **OK** on the steering wheel to clear the warning. You may switch the system on or off through the information display.

Lane Keeping System



When you switch the system on and the system detects an unintentional drift out of your lane is likely to occur, the system notifies or assists you to stay in your lane through the steering system and information display. Depending on the feature operation mode you select, the system provides a warning by vibrating the steering wheel (Alert Mode) or a steering assistance (Aid Mode) by gently counter steering your vehicle back into the lane. The system can also provide both warning (vibrating the steering wheel) and steering assistance (gently counter steering your vehicle back into the lane) while Aid+Alert mode is selected. You can switch the system on or off by pressing the button on the direction indicator. Refer to the **Driving Aids** chapter of your **Owner's Manual** for system operation and limitations.

Blind Spot Information System (BLIS) and Cross Traffic Alert

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. Cross traffic alert warns you of vehicles approaching from the sides when the transmission is in reverse (R). Both systems turn on an indicator light in the exterior mirror on the side of the vehicle from which the approaching vehicle is coming. Cross traffic alert also sounds tones and displays messages to warn you from which direction vehicles are approaching.

Note: Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your **Owner's Manual** for safety information, more details and system limitations.

Pre-Collision Assist

If your vehicle is rapidly approaching a stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian within your driving path, the system is designed to provide three levels of functionality:

Alert: When active, a flashing visual warning displays and an audible warning tone sounds.

Brake Support: Assists the driver in reducing collision speed by preparing the brake system for rapid braking. Brake support does not automatically apply the brakes, but if the brake pedal is pressed even lightly by the driver, brake support could add additional braking up to full force.

Active Braking: Active braking may activate if the system determines that a collision is imminent. The system may help the driver reduce impact damage or avoid the crash completely.

Front, Rear and Side Parking Aids*

These systems warn you of obstacles within a certain range of your vehicle. As you move closer to the detected obstacle, the rate of the warning tone increases in frequency. The system turns on automatically whenever you switch the ignition on. You can switch the system off through the **IPI** menu on the touchscreen. The side sensing system uses the front and rear side sensors to detect and map obstacles that are near the sides of your vehicle. The front sensors are active when the transmission is in any position other than park (P). The rear sensors are active when the vehicle is in reverse (R) and your vehicle is traveling at a low speed.

Keep the sensors, located on the bumper or fascia, free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected. Do not clean the sensors with sharp objects. See the **Parking Aids** chapter in your **Owner's Manual** for complete information on your vehicle's sensing systems.

Active Park Assist with Parallel and Perpendicular Parking and Parallel Park Out Assist*

Detects an available parking space and automatically steers, accelerates, brakes and shifts gear as required to maneuver into or out of a parking space.

To use active park assist, press the **IPI** button just below the display screen, then touch the Active Park Assist icon on the display screen to bring up full screen notifications. Then press either the parking button or the soft keys on the display screen to switch between Parallel Park In, Perpendicular Park In or Parallel Park Out parking modes.

Use the direction indicator to select from which direction you want to begin searching, either to the left- or right-hand side of your vehicle. Drive your vehicle approximately 3 feet (1 meter) away from and parallel to the other parked vehicles

when searching for a parking space. A tone sounds and a message appears in the information display when active park assist finds a suitable parking space. To park, press and hold the brake pedal, then release the steering wheel and shift into neutral (N). Press and hold the active park assist button. Release the brake pedal to allow the vehicle to park.

You can slow down your vehicle at any time by pressing the brake pedal. The vehicle shifts into park (P) when parking is complete.

Use the park out assist feature when your vehicle is at rest in a parallel parking space. Press the active park assist button and use the direction indicator lever to choose the direction to exit the space. Press and hold the brake pedal. Release the steering wheel and shift into neutral (N). You can then release the parking brake and press and hold the active park assist button. Release the brake pedal to allow the vehicle to move.

Note: After the system drives your vehicle to a position where you can exit the parking space in a forward movement, a message appears instructing you to take full control of your vehicle.

For complete information, refer to the **Parking Aids** chapter of your **Owner's Manual**.



Head Up Display (HUD)*

This is a visual system that shows information in your field of view as you drive. The information comes from various vehicle systems and includes vehicle speed, speed limit, navigation and Advanced Driver Assistance Systems, such as Adaptive Cruise Control and the lane keeping system. This system projects the information off the windshield and focuses the image near the end of the hood, approximately 7 feet (2 meters) in front of the driver. Viewing this information does not require you to significantly move your head, allowing you to keep your eyes on the road while having quick and easy access to information. Using the 4-way toggle on the right-hand side of your steering wheel, you can control the system's options through the information display. Adjust the display vertically to make viewing the content easier. You can also adjust what content displays and the brightness of the content. The HUD menu automatically closes after a certain period of inactivity.

**Drive Mode Control**

Drive Modes deliver the Lincoln driving experience through a suite of sophisticated electronic vehicle systems. The system optimizes steering, handling and powertrain response. The system automatically tailors your vehicle configuration for each mode you select.

To change the drive mode setting, rotate the drive mode selector on the center console. Mode changes are not available when the ignition is off.

- ▶ **Conserve:** Enables efficient driving.
- ▶ **Deep Conditions*:** For crossing terrain that has deformable deep, rutted surfaces, such as mud, deep sand or deep snow.
- ▶ **Excite:** For sporty, on-road driving.
- ▶ **Normal:** For everyday driving.
- ▶ **Slippery:** For less than ideal road conditions, such as snow or ice covered roads.
- ▶ **Pure EV*:** This mode provides an electric-only driving experience.
- ▶ **Preserve EV*:** Your vehicle runs the engine as needed to save electric driving range for later use in another drive mode.

Post Crash Alert System

The system flashes the direction indicators and sounds the horn (intermittently) in the event of a serious impact that deploys an airbag equipped on your vehicle.

The horn and lamps turn off when:

- ▶ You press the hazard control button.
- ▶ You press the panic button on the remote entry transmitter*.
- ▶ Your vehicle runs out of power.

Wireless Charging*

This feature supports Qi wireless charging-compatible devices. You can only charge one device at a time on the charging area. You can charge a device if the vehicle is on, in accessory mode or if SYNC 3 is on.

To begin charging your device, place the device in the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge. For more information, see the **Auxiliary Power Points** chapter of your **Owner's Manual**.

Built-in Storage*

- ▶ You can use the luggage cover to cover items in the cargo area of your vehicle.
- ▶ For vehicles with roof racks and load carriers, make sure that you securely fasten the load. Check the tightness of the load before driving and at each fuel stop.

For information on load limits and maximums, please see the **Load Carrying** chapter in your **Owner's Manual**.

SelectShift® Automatic Transmission*

With SelectShift automatic transmission, you can use the paddles on your steering wheel to change gears without a clutch. Pull the (+) paddle on the steering wheel to activate SelectShift. To change gears with the steering wheel paddles:

- ▶ Pull the right paddle (+) to upshift.
- ▶ Pull the left paddle (-) to downshift.

For more information and system operation, please see the **Transmission** chapter of your **Owner's Manual**.

Adaptive Headlamps*

When you are steering around a curve, the headlamps adapt to help you see better at night (if the camera detects lane markings indicating a curve or traffic signs indicating an intersection). Set the lighting control to the autolamps position to use the adaptive headlamps.

Front Fog Lamps*

You can switch on the front fog lamps by pressing the  button on the lighting control.

Note: Only use fog lamps during reduced visibility, for example heavy fog, snow or heavy rain.

Daytime Running Lamps

The system turns the lamps on in daylight conditions. To switch the system on, switch the lighting control to any position except headlamps.

Automatic High Beam Control

The system turns on high beams if it is dark enough and no other traffic is present.

If it detects an approaching vehicle's headlamps, tail lamps or street lighting ahead, the system turns off high beams before they can distract other road users. Low beams remain on.

To switch the system on, use the touchscreen to select **Settings**, then select **Vehicle**, then **Lighting**.

SecuriCode™ Keyless Entry System

The SecuriCode keypad is near the driver window and illuminates when touched. The keypad allows you to lock or unlock the doors without a key. You can operate the keypad with the factory-set, five-digit entry code found on the owner's wallet card in the glove box or by using your personal code. You must press each number within five seconds of each other.

To Unlock the Driver Door

Enter the factory-set, five-digit code or your personal code. The interior lamps light.

To Unlock All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

To Lock All Doors

Press and hold **7-8** and **9-0** at the same time (with the driver door closed). You do not need to enter the keypad code first.

See the **Doors and Locks** chapter in your **Owner's Manual** for more information on how to use SecuriCode.

MyKey™

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program things such as speed restrictions and limited volume levels. For complete information, refer to the **MyKey** chapter in your **Owner's Manual**.

USB Port

USB ports allow you to plug in media playing devices, memory sticks and charge devices, if supported.

Note: Some of the USB ports may not have data transfer capabilities.

Personal Profiles

You can create one profile for each preset memory seat button along with a guest profile. Each personal profile enables users to personalize the vehicle's settings. You can recall a profile using SYNC 3 or your selected preset button. You can also link a remote control and a Phone as a Key* device to your profile. You can personalize positional settings, such as seats and mirrors, as well as non-positional settings, such as radio, navigation, driver assist and system settings. For more information, see the **SYNC 3** chapter in your **Owner's Manual**.

**Unique Driving Characteristics**

When you charge your vehicle, you add electrical energy that is then used to propel the vehicle in plug-in power mode. Estimated electric range is shown in blue next to gasoline range at the bottom of the right information display. The system maximizes the use of electric-only operation in normal drive mode. System conditions may require engine operation; however, the system uses plug-in power whenever possible. When your vehicle depletes its plug-in power, the system automatically switches to hybrid operation, using both the gasoline engine and electric motor, to power your vehicle and maximize fuel economy.

High-voltage, Lithium-ion Battery System

The high-voltage battery system is a high-voltage, lithium-ion battery system. The pack is located underneath the vehicle. The high-voltage battery system uses an advanced active-liquid heating and cooling system to regulate high-voltage battery temperature and help maximize the life of the high-voltage battery. The high-voltage battery does not require regular service maintenance.

Charge Times Button

Use the charge times button to either turn off or turn on your charge times settings for your current charging location. Select **Charge Settings** on the home page of your touchscreen or under the vehicle settings menu to access charge preferences. See the **SYNC 3** chapter of your **Owner's Manual** for more information.

Charging the High-Voltage Battery

Your vehicle has a convenience cord in the luggage compartment. The convenience cord will need to be plugged into a dedicated outlet. Make sure that the convenience cord is completely unwound before charging. Always plug the cord into the AC outlet before connecting the charging coupler into the charge port on your vehicle.

To charge the high-voltage battery:

1. Put the vehicle in park (P).
2. Press the center right edge of the charge port door and then release to open the door.
3. Plug the charging coupler into the charge port receptacle on your vehicle. Make sure the button clicks, confirming that you have completely engaged the coupler.
4. Verify that the cord acknowledgment feature activates. This indicates the beginning of a normal charge cycle. The charge status indicator will light up each zone alternately from bottom to top and from bottom to top again.
5. If using a 240-volt charging station, follow the instructions on the charge station to begin the charging process.

Charge Port Light Ring

The light ring will display how far along the charge is:

- ▶ When the bottom zone is pulsing, the charge is between 0-20 percent.
- ▶ When the bottom zone illuminates, and the next is pulsing, the charge is between 20-40 percent.
- ▶ When two zones illuminate, and the next is pulsing, the charge is between 40-60 percent.
- ▶ When three zones illuminate, and the next is pulsing, the charge is between 60-80 percent.
- ▶ When four zones illuminate, and the top zone is pulsing, the charge is between 80-100 percent.
- ▶ When all zones illuminate, the charge is 100 percent.

When charging stops, the charge status indicator will show all completed zones solidly lit up for 30 seconds before turning off.

Silent Key Start

When starting your vehicle, your gas engine may not start because your vehicle is equipped with silent key start. This fuel-saving feature allows your vehicle to be ready to drive without requiring your gas engine to be running. Look for the Ready indicator light in your information display. When the light displays, your vehicle has started and is ready to drive.

Pedestrian Alert System

Due to the quiet operation of hybrid vehicles at low speeds, the system creates a subtle sound to alert pedestrians. The system is on when your vehicle is running and not in park. Some sound may be audible inside the vehicle.



Low Engine Use

The Low Engine Use mode is necessary to maintain proper engine lubrication at sufficient temperature. This mode activates automatically when you drive your vehicle with limited engine operation. When your vehicle is in low engine use mode, the engine automatically runs as necessary.

Note: If your vehicle is in low engine use mode when you start your vehicle, a message will appear in the information display. If low engine use mode does not complete before you switch your vehicle off, it continues the next time you start your vehicle and the message reappears.

Electric Vehicle Screens

You can use the EV information on your SYNC 3 screen to view information about the vehicle operation states, engine operation and charge settings.



Operational State and Engine On Due To

The vehicle operation state screen shows the current status of your vehicle and where power is being used while the Engine On Due to screen explains why the engine is on and what you can do to allow all electric operation.



Charge Settings

The Charge Settings information for your vehicle is available through the Home screen or under Vehicle Settings. You can view your charging status, charge time information, high-voltage battery state of charge and plug and charging status on your charge setting screen.

You can set your charge preferences by selecting **Charging Preferences** on the bottom of the screen. From this screen, you can set up your preferred Charge Times and Departure Time. Setting Charge Times for a specific charging location allows your vehicle to prioritize charging based on your preferred time settings.

You can set two preferred charging time windows for weekdays and two for weekends. Setting Departure Times allows you to control charging schedules and have the vehicle cabin heated or cooled while plugged in, so your vehicle is ready to drive when you are.

By setting a departure time, your vehicle can use your charge time settings to minimize your electricity costs but still prioritize finishing charging before your scheduled departure. Once you have set up these options, they will display on the charge settings screen.

You can use the on/off indicator to switch off your charge times when your vehicle is at a saved charging location. This allows you to charge your vehicle immediately. If your vehicle is not at a saved charging location, it will begin charging immediately when it is plugged in. The charging information displays on the touchscreen. You can also set up and use these features using the Lincoln Way App.



Refueling

When refueling your vehicle:

1. Make sure the ignition is switched off.
2. Fully open the fuel door.
3. Insert the fuel pump nozzle into the fuel system up to the first notch. Keep the fuel pump nozzle resting on the fuel tank filler pipe.
4. Make sure you keep the fuel pump nozzle in a level position when refueling or it may impact the flow of the fuel. Improper positioning can also cause the fuel pump to shut off before the fuel tank is full.
5. When you finish refueling, slowly raise and remove the fuel pump nozzle. Fully close the fuel door.

If you are refilling your tank from a fuel container, make sure you use the fuel filler funnel included with your vehicle. Using an aftermarket funnel may not work with the capless system and could cause damage to your vehicle. For more information and for your fuel filler funnel location, please see the **Fuel and Refueling** chapter of your **Owner's Manual**.

Fuel Tank Capacity and Fuel Info

Your vehicle's fuel tank capacity is:

- ▶ 16.2 US gallon (61.2 liter) for the Non-Hybrid.
- ▶ 11.2 US gallon (42.3 liter) for the Plug-In Hybrid.

We recommend regular unleaded gasoline with a pump (R+M)/2 octane rating of 87. To provide improved performance, we recommend premium fuel for severe duty usage, such as trailer towing. Use only UNLEADED fuel or UNLEADED fuel blended with a maximum of 15% ethanol and a minimum octane rating of 87.

Towing Your Vehicle

Towing your vehicle may be limited. If you tow your vehicle with all four wheels on the ground using the **Neutral Tow** mode in the information display, be sure to release the parking brake, tow the vehicle only in the forward direction and switch off the welcome lighting. Refer to the **Towing** chapter of your **Owner's Manual** for more information.

Location of Spare Tire and Tools

Your spare tire and tools are under the carpeted wheel cover. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the **Changing a Road Wheel** section in the **Wheels and Tires** chapter of your **Owner's Manual**.

Rear Window Buffeting

When just one of the windows is open, you may hear a pulsing noise. Lower the opposite window until the noise subsides.



Opening the Hood

To open the hood, open the driver's door and fully pull the hood release lever in the left-hand foot-well and allow the lever to fully retract. Then pull and release a second time to fully release the hood. There is no lever under the hood required to release the hood latch.