



2017  
DURANGO  
QUICK  
REFERENCE  
GUIDE



## KEY FOB

### Key Fob Battery Low



#### Low Or Dead Key Fob Battery Starting Procedure

In case the ignition state does not change with the push of a button, the key fob may have a low or dead battery. In this situation, a backup method can be used to activate the ignition. Put the nose side (side opposite of the emergency key) of the key fob against the ignition START/STOP button and push to operate the ignition.

#### NOTE:

The ignition START/STOP button is fixed directly to the instrument panel and cannot be removed for alternate methods of starting.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

## PASSIVE ENTRY

### Keyless Enter-N-Go — Passive Entry

The Keyless Enter-N-Go system is an enhancement to the vehicle's key fob. This feature allows you to lock and unlock the vehicle's door(s) and liftgate without having to press the key fob lock or unlock buttons.

### Introduction To Keyless Enter-N-Go

The Keyless Enter-N-Go system is an enhancement to the vehicle's key fob. This feature allows you to lock and unlock the vehicle's door(s) and liftgate without having to push the key fob lock or unlock buttons as well as starting and stopping the vehicle with the push of a button.

## To Unlock Using The Driver's Or Passenger's Front Door Handle



**Grab The Door Handle To Unlock**

With a valid Keyless Enter-N-Go Key Fob located outside the vehicle and within 5 ft (1.5 m) of the driver or passenger side door handle, grab either front door handle to unlock the door automatically.

## To Lock Using The Driver's Or Passenger's Front Door Handle

- Both front door handles have buttons located on the outside of the handle. With one of the vehicle's Keyless Enter-N-Go key fobs located outside the vehicle and within 5 ft (1.5 m) of the driver's or passenger front door handle, push the door handle button to lock all four doors and liftgate.

- DO NOT grab the door handle when pushing the door handle lock button. This could unlock the door(s).



**Do NOT Grab Handle When Locking**

## STARTING AND OPERATING



### Push The Door Handle Button To Lock

- After pushing the door handle lock button, you must wait two seconds before you can lock or unlock the vehicle. This will allow you to pull on the vehicle's door handle to verify that the vehicle is locked.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

### Autostick Paddle Shifters



#### AutoStick Shift Paddles

When the gear selector is in the DRIVE position, the transmission will operate automatically, shifting between the eight available gears.

To engage AutoStick, tap one of the steering wheel-mounted AutoStick Paddle Shifters (+/-).

Tapping (-) to enter AutoStick will downshift the transmission to the next lower gear while using (+) to enter AutoStick will retain the current gear. When AutoStick is active, the current transmission gear is displayed in the instrument cluster.

In AutoStick, the transmission will shift up or down when (+/-) is selected by the driver (using the shift paddles) unless an engine lugging or

overspeed condition would result. It will remain in the selected gear until another upshift or downshift is chosen, except as described below:

- In AutoStick, the transmission will remain in the selected gear even when maximum engine speed is reached. The transmission will upshift only when commanded by the driver.
- The transmission will automatically downshift as the vehicle slows (to prevent engine lugging) and will display the current gear.
- The transmission will automatically downshift to first gear when coming to a stop. After a stop, the driver should upshift (+) the transmission as the vehicle is accelerated.
- You can start out in first or second gear. Tapping (+) (at a stop) will allow starting in second gear. Starting out in second gear is helpful in snowy or icy conditions.
- The system will ignore an attempt to upshift at too low of a vehicle speed.
- Transmission shifting will be more noticeable when paddle shift mode is engaged.

- To disengage Autostick, press and hold the (+) shift paddle until “D” is once again displayed in the instrument cluster. You can shift in or out of the paddle shift mode at any time without taking your foot off the accelerator pedal.

### Disabling Autostick Paddle Shifters

The shift paddles may be disabled (or re-enabled, as desired) using the Uconnect Personal Settings.

For further information, and applicable warnings and cautions, please refer to the Owner’s Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

### Eco Mode

The Fuel Economy (ECO) mode can improve the vehicle’s overall fuel economy during normal driving conditions.

Press the “ECO” switch in the center stack of the instrument panel to turn the system off. An amber light on the switch will indicate that ECO mode is disengaged. Press the “ECO” switch in the center stack of the instrument panel a second time to turn ECO mode back on

When the Fuel Economy (ECO) mode is engaged, the vehicle control systems will be able to change the following:

- The transmission will upshift sooner and downshift later.
- For vehicles equipped with the 5.7L Hemi, 4 cylinder mode will be enabled under certain conditions.
- The overall driving performance will be more conservative.

### Engine Stop/Start System (ESS) — If Equipped

The STOP/START system was developed to reduce emissions and will stop the engine automatically during a vehicle stop if the required conditions are met.

Releasing the brake pedal or pressing the accelerator pedal will re-start the engine.

How do I manually turn off/on the ENGINE STOP/START system?

- Press the STOP/START OFF switch (located on the switch bank). The light on the switch will

illuminate when the system is off. The light on the switch will turn off when system is on.



**STOP/START Off Switch**

What are possible reasons the engine does not autostop?

- The hood is ajar.
- Driver’s door is open.
- Driver’s seat belt is unbuckled.

- Cabin heating or cooling is in process and an acceptable cabin temperature has not been achieved.
- The transmission is not in a forward gear.
- The vehicle has not reached a speed of 5 mph (8 km/h) after the previous autostop.
- Many of these reasons are displayed as a STOP/START message in the cluster display within the STOP/START section. The system must be in the “STOP/ START READY” state to autostop. To access the STOP/START section of the cluster display, use the display controls. Refer to the “Starting and Operating” section of your Owner’s Manual for a complete list of possible events in which the engine does not autostop.

How do I know I am in an autostop?

- The engine will shut down, the tachometer will move to the zero position and the STOP/START telltale will illuminate in the instrument cluster.

How do I start the engine while in an autostop?

- While in a forward gear, the engine will start when the brake pedal is released or the throttle pedal is depressed. The transmission will automatically re-engage upon engine restart.

**NOTE:**

The system will automatically revert to ON at every ignition cycle.

## Sport Mode

Your vehicle is equipped with a Sport Mode feature. This mode is a configuration set up for enthusiast driving. The engine, transmission, and steering systems are all set to their SPORT settings. Sport Mode will provide improved throttle response and modified shifting for an enhanced driving experience, as well the greatest amount of steering feel. This mode may be activated and deactivated by pushing the Sport button on the instrument panel switch bank.

## Electric Power Steering (EPS)

The electric power steering system will give you good vehicle response and increased ease of maneuverability in tight spaces. The system will vary its assistance to provide light efforts while parking and good feel while driving. If the electric steering system experiences a fault that prevents it from providing assistance, you will still have the ability to steer the vehicle manually.

Alternate electric power steering efforts can be selected through the Uconnect System.

For further information, and applicable warnings and cautions, please refer to the Owner’s Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

# SPEED CONTROL

## Speed Control

When engaged, the Speed Control takes over accelerator operations at speeds greater than 25 mph (40 km/h).



**Speed Control Switches**

- 1 — Push Cancel
- 2 — Push Set+/Accel
- 3 — Push Resume
- 4 — Push On/Off
- 5 — Push Set-/Decel

### To Activate

Push the on/off button. To turn the system off, push the on/off button a second time. The system should be turned off when not in use.

### To Set A Desired Speed

Turn the Speed Control on. When the vehicle has reached the desired speed, push the SET button and release. Release the accelerator and the vehicle will operate at the selected speed.

### To Deactivate

A soft tap on the brake pedal, pushing the CANC button, or normal brake pressure while slowing the vehicle will deactivate Speed Control without erasing the set speed memory. Pushing the on/off button or turning the ignition switch OFF erases the set speed in memory.

### To Resume Speed

To resume a previously set speed, push the RES button and release.

### To Increase Speed

When the Speed Control is set, you can increase speed by pushing the SET (+) button.

### To Decrease Speed

When the Speed Control is set, you can decrease speed by pushing the SET (-) button.

### To Accelerate For Passing

Press the accelerator as you would normally. When the pedal is released, the vehicle will return to the set speed.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

## SAFETY FEATURES

### Adaptive Cruise Control (ACC) — If Equipped

If your vehicle is equipped with Adaptive Cruise Control, the controls operate exactly the same as the standard cruise control, with one difference. You can set a specified distance you would like to maintain between you and the vehicle in front of you.

- If the ACC sensor detects a vehicle ahead, ACC will apply limited braking or acceleration automatically to maintain a preset following distance while matching the speed of the vehicle ahead.
- If the sensor does not detect a vehicle directly ahead of you, it functions like a standard cruise control system, maintaining the speed you set.



**Adaptive Cruise Switches**

- 1 — Adaptive Cruise Control (ACC) On/Off
- 2 — Distance Setting – Decrease
- 3 — Distance Setting – Increase

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

### Forward Collision Warning With Mitigation — If Equipped

The Forward Collision Warning (FCW) system provides the driver with active braking, audible and visual warnings (within the instrument cluster display) and may apply a brake jerk to warn the driver when it detects a potential frontal collision. The warnings and limited braking are intended to provide the driver with enough time to react and avoid or mitigate the potential collision.

FCW monitors the information from the forward-looking sensor, as well as the Electronic Brake Controller (EBC) and wheel speed sensors, to calculate a probable collision. When the system determines that a collision is probable, a warning message (both audible and visual) will be displayed within the cluster display along with a brake jerk warning (previously enabled in the Uconnect Settings). When the system senses the



driver applying the brakes to avoid a probable collision, additional brake force will be provided to the vehicle. When the system determines a collision with the vehicle in front of you is no longer probable, the warning message will be deactivated.

**NOTE:**

The FCW feature can be customized and turned off through the Uconnect System touchscreen.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

## LaneSense — If Equipped

The LaneSense system is operational at speeds above 37 mph (60 km/h) and below 112 mph (180 km/h). The LaneSense system uses a forward looking camera to detect lane markings and measure vehicle position within the lane boundaries.

### Turning LaneSense ON Or OFF

The default status of LaneSense is "OFF". The LaneSense button is located on the switch panel below the Uconnect display.

### LaneSense Warning Message

The LaneSense system will indicate the current lane drift condition through the instrument cluster display. The instrument cluster display will provide a visual warning depicting the unintentional lane departure.

When both lane markings are detected and the driver unintentionally drifts out of the lane (no turn signal applied), the LaneSense system provides a haptic warning in the form of torque applied to the

steering wheel to prompt the driver to remain within the lane boundaries. The driver may manually override the haptic warning by applying torque into the steering wheel at any time. When only a single lane marking is detected and the driver unintentionally drifts across the lane marking (no turn signal applied), the LaneSense system provides a visual warning through the instrument cluster display to prompt the driver to remain within the lane. When only a single lane marking is detected, a haptic (torque) warning will not be provided.

**NOTE:**

The LaneSense system can be customized and turned off through the Uconnect System touchscreen.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).



## PARKSENSE

### Parksense Rear Park Assist

The ParkSense Rear Park Assist system provides visual and audible indications of the distance between the rear fascia and a detected obstacle when backing up, e.g. during a parking maneuver. The vehicle brakes may be automatically applied and released when performing a reverse parking maneuver if the system detects a possible collision with an obstacle.

**NOTE:**

The automatic braking function can be enabled/disabled from the Customer-Programmable Features section of the Uconnect System.

The four ParkSense sensors, located in the rear fascia/bumper, monitor the area behind the vehicle that is within the sensors' field of view.

The sensors can detect obstacles from approximately 12 inches (30 cm) up to 79 inches (200 cm) from the rear bumper while the vehicle is in REVERSE, a warning will appear in the instrument cluster display and a chime will sound (when Sound and Display is selected from the Customer Programmable Features section of the Uconnect System screen). As the vehicle moves closer to the object, the chime rate will change from single 1/2 second tone, to slow, to fast, to continuous.

## PARKVIEW

### Rear Back-Up Camera — If Equipped

Your vehicle may be equipped with the ParkView Rear Back Up Camera that allows you to see an on-screen image of the rear surroundings of your vehicle whenever the gear selector is put into REVERSE. The ParkView Rear Back-Up Camera image will be displayed on the Uconnect Display, located on the center stack of the instrument panel. The ParkView Rear Back Up Camera is located on the rear of the vehicle above the rear license plate.

# SEATS

## Rear Camera — Viewing At Speed

When the vehicle is in PARK, NEUTRAL or DRIVE, the Rear View Camera can be activated with the “Rear View Camera” button in the Controls menu. This feature allows the customer to monitor the area directly behind the vehicle for up to ten seconds while at speed. If the vehicle speed remains below 8 mph (13 km/h), the Rear View Camera image will be displayed continuously until deactivated via the “X” button on the touchscreen.

For further information and applicable warnings and cautions, please refer to your Owner’s Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

## Memory Seats

The memory seat feature allows you to set two different driver’s seating positions (excluding lumbar position), outside mirrors, radio station preset settings and tilt/telescoping steering column positions (if equipped). The memory seat buttons are located on the driver’s door panel.



Memory Seat Buttons

## To Set A Memory Position:

1. Cycle the vehicle’s ignition to the ON/RUN position (Do not start the engine).
2. Adjust all memory profile settings.
3. Push and release the S (Set) button.
4. Push and release the 1 or 2 button within five seconds.

## NOTE:

### To Program A Key Fob To The Memory Position:

1. Cycle the vehicle’s ignition to the OFF position.
2. Select the desired memory profile, 1 or 2.
3. Push and release the S (SET) button on the memory switch, then within five seconds, press and release the 1 or 2 button accordingly.
4. Push and release the lock button on the key fob within 10 seconds.

## WINDSHIELD WIPER/ WASHER FEATURES

### NOTE:

Memory seats can be programmed/stored while the engine is running.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

### Wiper/Washer Controls

The multifunction lever is located on the left side of the steering column.



**Multifunction Lever**

### Front Wiper Operation

The front wipers are operated by rotating a switch, located on the end of the lever.

### Rear Wiper Operation

The rear wiper/washer is operated by rotating a switch, located on the middle of the lever.

### Rain Sensing Wipers

This feature senses moisture on the windshield and automatically activates the wipers for the driver. The feature is especially useful for road splash or overspray from the windshield washers of the vehicle ahead. Rotate the end of the multifunction lever to one of four settings to activate this feature.

For further information and applicable warnings and cautions, please refer to your Owner's Manual at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

## LIGHTS

### Automatic High Beam — If Equipped

This system automatically controls the operation of the headlamp high beams as oncoming vehicles approach.

- The Automatic High Beam Headlamp Control can be turned on or off using the Uconnect System.
- Push the turn signal lever away from you.
- With the headlight switch in the “AUTO” position, the high beams are controlled automatically
- Pull the turn signal lever toward you to manually deactivate the system.

- To improve system recognition of crossing traffic and to limit use in a residential area, the vehicle must be moving at a speed greater than 20 mph (32 km/h) before the Automatic High Beam Module (AHBM) begins requesting high beam activation.

#### NOTE:

If the windshield or Automatic High Beam Headlamp Control mirror is replaced, the mirror must be re-aimed to ensure proper performance. See your local authorized dealer.

## INSTRUMENT CLUSTER DISPLAY

### Instrument Cluster Display Selectable Menu Items

The instrument cluster features a driver interactive display that is located in the center of the instrument cluster. Pushing the controls on the left side of the steering wheel allows the driver to select vehicle information and Personal Settings. Push the up or down arrow buttons to scroll through the main menu feature items. To enter the submenu's of a feature menu item push the left or right arrow buttons then push the OK button to select or reset the submenu feature items:

- Speedometer
- Fuel Economy
- Audio
- Vehicle Info
- Trip
- Navigation
- Driver Assist
- Stop/Start
- Screen Setup

For further information and additional warnings and cautions, refer to your Owner's Manual on [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

# UCONNECT ACCESS

## Registration

To activate your Uconnect Access Account:

1. Push the ASSIST button on your rearview mirror or in the Apps screen in the Uconnect System.



**ASSIST Button**

2. Select Uconnect Care on your Uconnect touchscreen.

3. A Uconnect Care agent will register your vehicle and handle all of the details.

Download the Uconnect Access app from the Apple App Store or from the Google Play Store to get the most out of your connected car experience. To use the app:

1. Download the Uconnect Access App onto your compatible smartphone.
2. Log in to the app using the email and password you provided when signing up for Uconnect Access.
3. Once you're logged in and have accepted the terms and conditions, you'll be able to start your vehicle and lock/unlock its doors from virtually anywhere!

## Services

### In-Vehicle Services

Use Uconnect Access for a range of added services including:

- Place a call to a local 9-1-1 Operator for emergency assistance.

- Turn your vehicle into a 3G Wi-Fi Hotspot and connect your devices to the internet.
- Listen to your text messages or send free-form text messages with your voice while keeping your hands on the wheel, using the Voice Texting feature. Requires a device that supports Bluetooth Message Access Profile (MAP).
- Search for places to eat, shop, relax and play with Yelp, using your voice or on-screen menu. Then navigate to them (navigation standard on Uconnect 8.4 NAV, optional on Uconnect 8.4).
- Get assistance from a Care representative using the ASSIST button on your interior rearview mirror.

### Remote Services

The Uconnect Access Mobile App helps you activate features from a distance. The remote features are:

- Lock/unlock your doors from virtually anywhere.
- Start your car remotely.
- Sound the horn and flash the lights to help you find your car.

- Use Vehicle Finder to find where you parked.
- Use Send 'n Go to search for destinations on your phone and send the address directly to your Uconnect Navigation.
- Place a Uconnect Care call for customer assistance.

### Additional Services

- Receive monthly Vehicle Health Reports, and Alerts whenever a problem is detected under the hood.
- Receive stolen vehicle assistance, using GPS technology to help authorities locate your vehicle if it is stolen.
- Receive text or email notifications if your vehicle's security alarm goes off.

For further information on Uconnect Access, refer to your Uconnect Owner's Manual Supplement at [www.dodge.com/en/owners/manuals](http://www.dodge.com/en/owners/manuals).

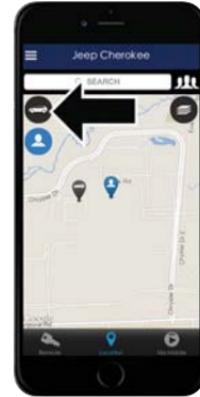
## Vehicle Finder And Send 'N Go

Two of the most convenient features of the Uconnect Access mobile app are Vehicle Finder and Send 'n Go.

### Vehicle Finder

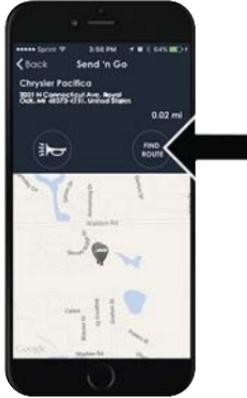
Forget where you parked your car? Simply use the Uconnect Access app on your smartphone and you'll be on track. You can also sound the alarm and flash the lights to make finding your vehicle even easier. To find your vehicle:

1. Press the **Location** tab on the Uconnect Access mobile app.
2. Select the **Vehicle** icon to determine the location of your vehicle.



Vehicle Icon

3. Select the location of the vehicle, and then the arrow appears. Press the **Find Route** button that appears, once your vehicle is located.



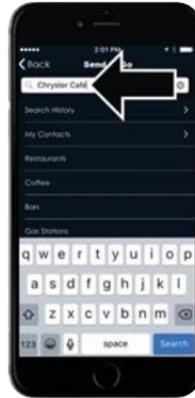
**Find Route Button**

4. Select your preferred navigation app to route a path to your vehicle.

### Send 'n Go

Search for a destination on your mobile device and then send the route to your Uconnect Navigation system. To send a route to your vehicle:

1. Press the **Location** tab on the Uconnect Access mobile app.
2. Either type in the destination you would like to navigate to, or search through one of the categories provided.



**Destination Search Bar**

3. Select the destination you want to route to from the list that appears.
4. Press the **Send To Vehicle** button, and then confirm the destination by pressing “Yes,” to send the navigation route to the Uconnect Navigation in your vehicle.



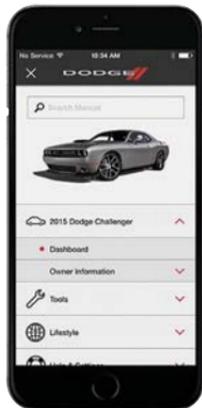
**Send To Vehicle Button**

5. Finally, confirm the route inside your vehicle by pressing the “Go Now” option on the pop-up that appears on your Uconnect Touchscreen, when the vehicle is started.

# DRIVE DODGE MOBILE APP

## Key Features

- Owner Information For Your Vehicle
- Accident Assistant
- Parking Reminder
- Dealer Locator
- Brand Heritage
- Parts, Accessories, and Gear Store



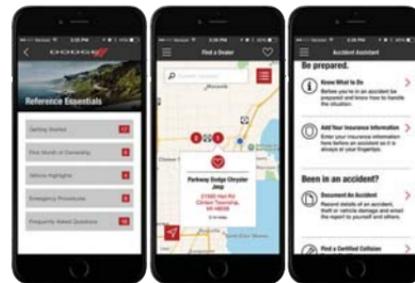
Drive Dodge Mobile App

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword "Dodge".



The DRIVE DODGE Application is the essential app for owners of Dodge brand vehicles. The app puts driver and lifestyle information right in the palm of your hand, anywhere you go. Whether it's

providing information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to take following an accident, or scheduling your next appointment, we know you'll find the app an important extension of your Dodge vehicle. Simply download the FREE app, select your make and model and enjoy the ride.



Drive Dodge Mobile App Features



## Features/Benefits

- Available for free on iOS and Android smartphones and tablets.
- Select Dodge brand vehicles from model year 2011 to current model year.
- You can also add other Chrysler, Jeep, Ram, FIAT or Alfa Romeo vehicles.\*
- Easy access to vehicle information anywhere you go using categories, bookmarks, search and an A-Z index.
- Vehicle information such as operating instructions, maintenance, service history, vehicle controls and emergency procedures.
- Find a dealer or an FCA-certified repair facility.
- Easily document and email an accident report.
- A parking reminder that allows you to drop a pin on your location and navigate back to your vehicle.

- Contact customer care with one click.
- Access to vehicle heritage, parts, accessories, and social media networks.
- Schedule your next service appointment.
- Available in English and Spanish.

\*App supports selected vehicles from model year 2011 to present.

To get this FREE application, go directly to the App Store or Google Play Store and enter the search keyword “Dodge”.





Whether it's providing information about specific product features, taking a tour through your vehicle's heritage, knowing what steps to take following an accident or scheduling your next appointment, we know you'll find the app an important extension of your Dodge vehicle. Simply download the app, select your make and model and enjoy the ride. To get this app, go directly to the App Store or Google Play and enter the search keyword "Dodge" (U.S. markets only).

**Dodge.com/EN/Owners** provides special offers tailored to your needs, customized vehicle galleries, personalized service records and more. To get this information, just create an account and check back often.

DOWNLOAD A FREE  
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[WWW.DODGE.COM/EN/OWNERS/MANUALS](http://WWW.DODGE.COM/EN/OWNERS/MANUALS)

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